



## **AGP (Add Grace Period) Limits Policy in the .coop TLD**

On April 1, 2009, as per the AGP (Add Grace Period) Limits Policy (<http://www.icann.org/en/tlds/agp-policy-17dec08-en.htm>), all Registrars processing AGP deletes during the normal course of business will be subject to the Policy and will no longer be able to retain refunds for AGP deletes that exceed the threshold limits set by the Policy, unless an exemption has been requested by the Registrar and granted by dotCoop. Registrars are obligated to provide information required by dotCoop in order to have exemption requests considered.

Although excess deletes have not been an issue for .coop TLD registrars or registrants, dotCoop will be conforming to this policy to ensure our Registrars and Registrants will be able to continue to have access to .coop domains during the registration process.

### ***Registration Fees***

Upon implementation of the Policy, Registrars will no longer be entitled to a refund of the registration fee by dotCoop for new registrations of domain names deleted during the AGP that exceed the 10% or 50 threshold maximum number (whichever is greater) of AGP deletes per top-level domain in a given month, unless an exemption has been granted by dotCoop.

For the purposes of clarity, the number of AGP deletes for which a Registrar is entitled to a refund of the registration fee paid is calculated on a per-TLD basis per month. That is, every Registrar is entitled to the threshold number of AGP deletes in a given month for each TLD where it has names under management. Furthermore, AGP deletes are calculated on a per unit basis of the total number of net new registrations for the month regardless of the term or number of terms for each net new registration (i.e., a new registration for one year and a new registration for 10 years are each counted as one new registration).

DotCoop will continue to provide refunds during the processing month as is currently done. DotCoop will assess the excess deletion charges on the monthly statements and on the online Deposit Account when the monthly statements are created. Registrars will be notified by email of the assessment. Registrars must immediately add funds to their Deposit Account if this assessment triggers a Deposit Account Low Funds Alert to ensure that adequate funds are available to continue processing transactions.

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### ***Exemption Requests***

The Policy provides that a Registrar may seek an exemption from dotCoop for the registration fees for excess deletes made during the AGP. The Registrar must supply, on or before the last day of the month following the deletion of the domain name(s), at least the following information to dotCoop:

- Registrar Name
- IANA ID number
- Date of request
- Date names were deleted
- Number of names deleted
- List of names affected
- Extraordinary circumstance/reason for request
- A statement that the information in the Exemption Request is true to best of the Registrar's knowledge.

DotCoop will automatically allow an exemption for any domains registered by a non-eligible registrant whose eligibility was revoked by dotCoop. However, the exemption must still be filed and must note this as the Reason for Request.

DotCoop may choose to require additional information to process a specific exemption request.

Each Registrar's exemption request must describe, with supporting documentation, the specific extraordinary circumstances upon which the request is based and explain how, at the time the names were deleted, any particular extraordinary circumstance was not known, reasonably could not be known, and was outside of the Registrar's control. For example, an unforeseen defect in software development might not necessarily be considered to be in the Registrar's control.

Submission of an exemption request should create no presumption of approval of the request. Grant of any exemption request is at DotCoop's sole and reasonable discretion.

Information in Exemption Requests may be provided to ICANN as part of the Compliance Monitoring for this policy.

For examples and more details about the ICANN policy and Compliance Monitoring, please visit the above link to the ICANN consensus policy document.